



**The all-in-one solution
for a centralized
control of your services**



The **turnkey** platform for cleaning professionals



Created in
2019



20
collaborators



40+
cleaning partners



3 million
m2 equipped



Rated 9.5 / 10
by our customers



3.7 million €
raised in 2 years



A single platform for all your needs and customer requirements

Agent attendance / site traceability

Monitor the entry and exit of agents in each building. Manage all daily and periodic services.

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- ✦ **Planning for agents and interventions**
 - Time clocks and tracking solutions**
 - Alerting in case of shortcomings**

Innovations for the occupant experience

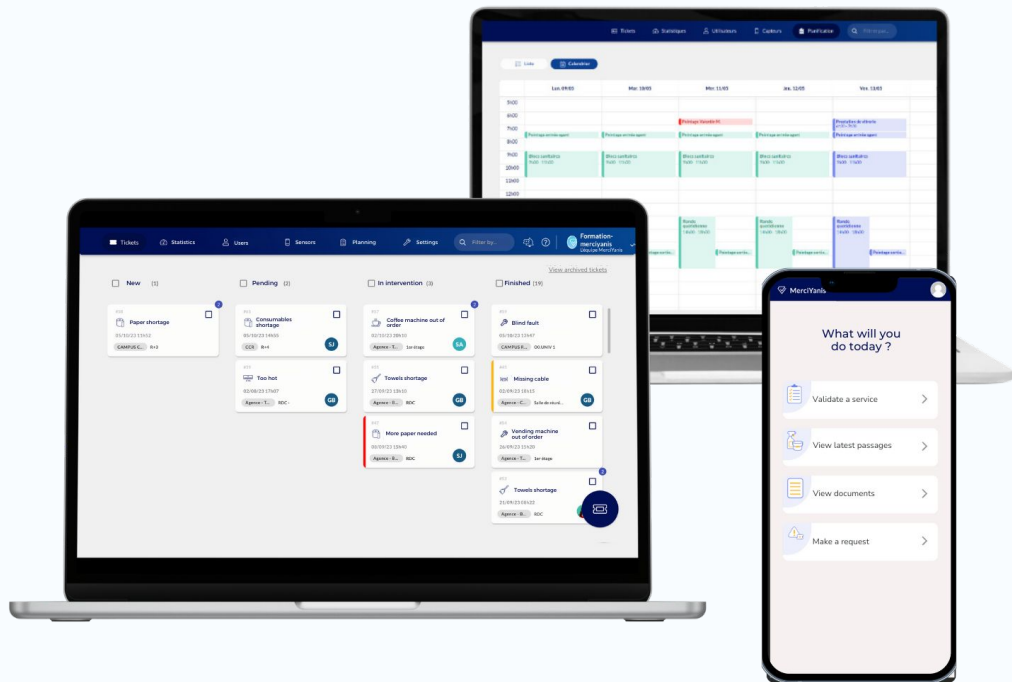
Adjust services according to building use and occupants' requests, to offer users the best possible quality of service.

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- ✦ **Stand-alone and coupled sensors**
 - Occupant request**
 - All-in-one solution**

Operational management and decision-making

Organize and monitor the operational management of all buildings. Measure team performance and make decisions using data.

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- ✦ **Advanced statistics**
 - 100% customized dashboards**
 - Real-time monitoring**



Digital notebook

The ticketing module is unlimited for your group, and can be shared with your customer. You can track and manage all requests and incidents.



Service planning

The calendar module lets you plan rounds to ensure that agents are clocked in and out, and that periodic/daily services are carried out.



Real time alerting

Mails and notifications (PC - mobile) are sent for any request, service or alert on your rounds.



Simplified EDM

All types of documents (images, pdf, videos, etc.) can be stored for consultation on the platform or via QR codes.



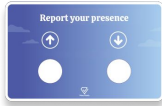
Turnkey reports

Customized statistics help you make the right decisions and improve your quality of service.

Attendance - In/Out tracking

Manage agent absenteeism at all your sites

The following systems can be mixed, depending on the sector and type of building.



Connected buttons

Single-agent, anonymous on-site clocking
Report your presence with one click



QR codes - Log in details

On-site check-in with login and password
Signal your presence by flashing



TaqtOne - NFC badge

On-site attendance with identification
Sign in with badge (additional screen)



Smilio A - Code

On-site check-in with identification
Signal your presence with a personal code



Clock S - RFID badge

On-site check-in with identification
Sign in with badge



Clock R - Hands free

On-site attendance with identification
Automatic badge detection

Traceability - Monitoring daily and periodic services

Ensure cleaning compliance

The following systems can be mixed, depending on the sector and type of building.



Connected button

Track passages on a dedicated zone with a single click and anonymously



Traceability QR code

Tracing passages in the details of services performed on each space



TaqtOne - Passage sheet

Trace passages and make them visible to occupants on the screen



Clock E - Passage sheet

Trace passages and make the last one visible to occupants on the screen (eco-designed terminal)



Cleanliness in use - Services according to occupancy

Intervene in the right place, at the right time

Because there's no point in cleaning every day what hasn't been used.

Solutions that trigger services based on actual usage.



Flow sensor - Sanitary

A pass is triggered when the configured threshold is exceeded (e.g. 30 people).



Occupancy sensor - Meeting rooms

Perform a service or a pass in the meeting room when it has been occupied.



Counting and occupancy sensor

Perform a service or an ironing in the meeting room when it has been used / according to the passage.

Occupant experience – Simplifying information feedback

Giving occupants a voice enables them to be involved in the management of their building.
Improve the occupant experience with the following solutions:



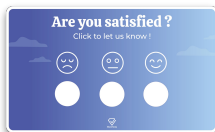
4 in 1 QR codes

Make a request, consult documents, trace and view latest cleanings



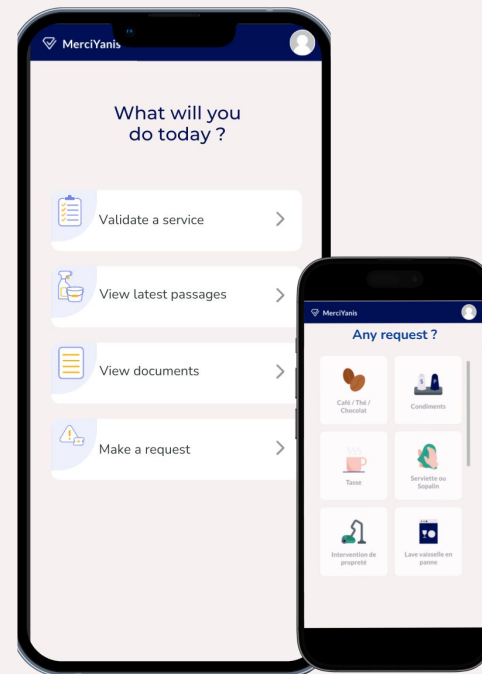
Connected buttons

Make a request anonymously, with just one click.



Satisfaction station

Monitor satisfaction levels by area and themes



To sum up, here's your connected building **MerciYanis**

MEETING ROOM

Measuring occupancy and number of people
Room occupied for 3 h. by 4 people.



View a document
Tutorial - Overhead projector



WORKSTATION

Make a request from the Teams Chatbot
Broken chair



Measuring workstation occupancy
Position held for 5 hours



OPEN SPACE

Air quality monitoring

Temperature 23°C,
CO2 level 778 ppm



RESTROOMS

Usage count

38 passages since the last intervention



Service request and traceability
10:32 AM - Service validated

Connected dispensers

Soap dispenser to fill



PRINTING SPACE

Make a request
Printer failure



SHARED SPACES

Visualize your work
on dynamic screens



KITCHENS

Make a request
Coffee machine out of order



Connected trash can
Garbage can 80% full



EQUIPMENT ROOM

Abnormal temperature alert
Server rooms at 42°C



Fault detection
7:36 PM - Cooling unit malfunction



LOCKER ROOMS

Agents clocking in/out
7:53 AM - Marc S arrives



Door opening detection
Sunday 03/22 - 8:16 PM



Water leak detection
11:12 PM - Leak detected in the false floor



Our teams will support you before, during and after

1

As soon as the contract is signed, the MerciYanis Customer Success team **sets up the project and configures the solutions.**

2

Solutions are sent within 4 to 6 weeks.
We'll **support** you for **fast and easy deployment.**

3

We support you to ensure the project's **success**, with training and guides for agents, and regular updates with your team.

What do they say?



David Lartigue

Expert new technologies referent

The MerciYanis solution is beautiful, simple, modern and efficient... paired with a particularly reactive, curious and resolutely friendly team. I highly recommend!



Laurent Dumora

Agency Manager
AAF La Providence

MerciYanis has three major advantages for La Providence: it provides reliable data for our customers, improves the quality of life at work for our agents by eliminating unnecessary rounds, and facilitates the work of team leaders thanks to an operational tool.



Arnaud Jacob

Site manager
Armonia

The MerciYanis solution is a relief for us, but the major benefit is in our relationship with our customer: MerciYanis helps us to improve our image with them.



4,65/5 Customer satisfaction



4,35/5 Platform satisfaction

ATALIAN



LP
LA PROVIDENCE

elior

T2MC

'TOPNET'



MerciYanis



Tanguy Munch

Sales

tanguy@merciyanis.com

07 57 59 64 02